

Milestone Reason Codes

Description	Reason Code
Accident	AF
All Short	A
Carrier Dispatch Error	D1
Carrier Failed to respond	CR
Carrier No Equipment	NE
Change Request - Date	CR7
Change Request- Address Change	CR1
Change Request- Change Carrier, Mode, Equip	CR5
Change Request- PO/SA/BOL number change	CR4
Change Request- Quantity	CR8
Consignee Closed	B1
Consignee Related	AG
Customer Requested Future Delivery	AD
Customs (Import or Export)	CA
Damaged Freight	A9
DOT Inspection	DOT
Driver Not Available	D2
Driver Related	AH
Held Pending Appointment	HB
Hold Due to Customs Documentation Problems	AS
Holiday - Closed	AN
Improper Unloading facility or equipment	B8
Incorrect / Missing Paperwork	PW
Incorrect Shipping Information	RBR2
Insufficient Pick-up Time	AX
Insufficient Time to Complete Delivery	BH
Load Shifted	BP
Mechanical Breakdown	AI
No appointment available - Dock schedule booked	AB1
Normal Status	NS
Other	BG
Past Cut-off Time	AW
P rearranged Appointment	BK
Previous Stop	AL
Railroad Failed to Meet Schedule	BO
Re-consigned	RC
Recovery	DP11
Refused by Customer	BS
Returned to Shipper	BT
Road Conditions	BE
Ryder System Failure	RS
Shipment Overweight	BQ
Shipper Related	AM
Supplier Not Ready	SN
Traffic	TRA
Trap for Customer	B2
Waiting for Customer Pick-up	C1
Weather or Natural Disaster	AO